

International Student Orientation Handbook

As at 17 August 2026

Important Contact Information

College contacts

Principal	Mr Dan Walker
Head of Senior School	Mr Nick Stansbie
Head of Junior School	Mrs Karen Roman
Head of Teaching and Learning International Student Contact	Mrs Rebecca Adamson
Director of Student Futures	Mrs Tracey Clarke
Senior School	seniorschool@canterbury.qld.edu.au
Junior School	juniorschool@canterbury.qld.edu.au
Homestay Coordinator	Ms Catherine Holden homestay@canterbury.qld.edu.au / 07 3299 0822 24 hour number will be provided during your orientation
Parent Liaison Officer	plo@canterbury.qld.edu.au / 07 3299 0888

Other important contacts

Emergency

Police, Fire, Ambulance 000

Department of Home Affairs

(Immigration and Citizenship) <https://homeaffairs.gov.au/>

Online medical appointments Healthengine: <https://healthengine.com.au/>

HotDoc: <https://www.hotdoc.com.au/>

Public Transport Transllink: <https://translink.com.au/>

Taxi Black & white cabs: <https://www.blackandwhitecabs.com.au/>

13 cabs: <https://13cabs.com.au/locations/brisbane/>

Study Australia <https://www.studyaustralia.gov.au/>

Commencement at Canterbury

Interview

All students must attend an interview if they have not already done so. The interview will cover the following areas:

- Subject selection
- Co-curricular activities
- Academic requirements of the visa
- Attendance requirements of the visa
- Behavioural expectations
- Uniform and grooming expectations
- Pastoral care and orientation program
- Child safety contacts and processes
- Canterbury values

Orientation

Students will:

- Meet their Head of House
- Receive their student timetable
- Tour the College
- Receive assistance with textbook collection, laptop collection, and student ID card
- Be allocated a student buddy
- Be provided with ongoing pastoral care until graduation

Academic support

Students will complete annual band-scaling tests to monitor progress in English language proficiency.

The Head of Teaching and Learning will regularly review student performance and provide additional support where needed.

A review of academic results and English language proficiency is conducted prior to course progression and additional support and intervention provided if required. This may be in class support, small group withdrawal or tutorials.

Campus location and map

Canterbury College is located on 30.2 hectares of natural Australian bush land, grassed ovals and landscaped grounds in Logan City. The College is situated approximately midway between Brisbane and the Gold Coast.

[Campus map link](#)

[College facilities link](#)

Homestay Accommodation

All international students enrolled at Canterbury must live in accommodation approved by the school. Canterbury does not offer boarding to students.

Students can either live with a parent / relative (as defined by Department of Home Affairs (Immigration and Citizenship) or in a College-approved Homestay Family.

International students live with carefully-selected homestay families who are committed to the care and wellbeing of visiting students. Many of these families have children attending Canterbury.

Our homestay families make sure that each student experiences every facet of the Australian lifestyle through family meals, day trips and conversation. Students will gain an understanding of our culture and will be able to practice their English in a relaxed, supportive family atmosphere.

Homestay families will:

- provide a caring and supportive environment and treat the student as one of their own family members.
- provide a comfortable, clean room for each student that can be considered their private space. The room will be well ventilated, be adequately lit, and will have a comfortable bed with clean linen, a wardrobe, a desk and a chair for study.
- provide three nutritious meals a day and snacks as required.
- provide transport to and from school each day and be located within a reasonable distance of the school.
- Queensland has strict laws relating to the protection of children and all homestay families have been screened by the Queensland Government and hold a Working With Children Blue Card.

For more information on Blue Cards please visit the website of the Working with Children Check www.bluecard.qld.gov.au

Student's Entitlements in Homestay

Bedroom

Homestay accommodation will include a bedroom containing adequate furnishings including a bed, linen, wardrobe, desk, good lighting and ventilation. The bedroom will be recognised as your private area. However, house rules regarding cleanliness apply and you are required to keep your room clean and tidy.

Laundry

Your homestay family will assist you with your laundry. Please ask your homestay family where to place the clothing to be washed and how often they wash. 23

Meals

Three meals a day, as well as snacks and drinks, will be provided.

Breakfast: As this is usually a rushed meal for most families, the homestay family might ask you to help yourself to toast and cereal, tea, coffee, milk or juice.

Lunch: Your homestay family will provide you with either a packed lunch or items you can use to prepare your own lunch during the week.

Dinner: This meal is regarded as the most important meal of the day. This is a time when the family comes together and discusses the day's events and it is important for you to be involved. Please tell your homestay family if there is anything you cannot eat.

Student Curfew

International students must observe the following curfew times in Homestay:

For students in Years 11 and 12

Monday to Thursday – students must return to the homestay by 6:00pm (with prior permission) Friday and Saturday – students must return to the homestay by 9:00pm (with prior permission) Sunday – students must return to the homestay by 6:00pm

For students in Years 9 and 10

Monday to Thursday – students must return to the homestay by 6:00pm (with prior permission) Friday and Saturday – students must return to the homestay by 8:00pm

Sunday – students must return to the homestay by 6:00pm

For students in Years 7 and 8

Monday to Thursday – Students must return to the homestay by 6:00pm (with prior permission) Friday and Saturday – Students must return to the homestay by 7:00pm (with prior permission) Sunday – Students must return to the homestay by 6:00pm

Any changes to these curfews need to be discussed with the homestay parents and the College. In addition:

Students are not permitted to go to Chinatown, the City or Sunnybank after school, from Mondays through to Thursdays.

Students may request permission from the College to be absent outside these hours. Permission will only be granted in special circumstances. You must always tell your homestay family where you are going, who you are with and provide contact numbers. If you are running late or change your plans, you are required to phone or text your homestay parents.

Each homestay will have their own rules so please discuss your arrangements with your homestay parents.

School holidays

All students in Canterbury College Homestay accommodation will receive a Holiday Travel Notification form from the Homestay Coordinator approximately one month prior to the end of each school term.

This form must be completed by all students to indicate if you are returning to your home country or staying in Australia.

The form must be signed by parents and returned to the Homestay Coordinator by the required date.

If students are staying in Australian, they will continue to live in their current homestay and travel around Australia is not permitted.

If students are travelling to their home country, flight details must be provided and times must be provided.

Transport to and from the airport may be provided by your homestay family, however we encourage you to discuss this with them and a cost will apply.

The Homestay Coordinator will liaise with both students and homestay families and can provide any assistance if you have any questions.

Homestay check-in

The Homestay Coordinator will check in with all homestay students and homestay families at least once a term.

The Homestay Coordinator will liaise with both students and homestay families and can provide any assistance if you have any questions.

You are able to contact the Homestay Coordinator via email on homestay@canterbury.qld.edu.au or speak to the Homestay Coordinator at school. The Homestay Coordinator is located in the Corporate Services Building. You will also be given an emergency out of hours contact number upon arrival.

Academic information

Please make contact the Junior or Senior School if you have any questions about your student timetable or subjects.

Our Director of Student Futures can assist you for any questions about your academic pathway for Years 11, 12 and beyond.

[Click here for Senior School academic information](#)

[Click here for Junior School academic information](#)

International Student Programs and Policies

[Click here for our current information and policies](#)

- International Student Complaints and Appeals Policy
- International Student Deferment, Suspension and Cancellation Policy
- International Student Entry Requirements Policy
- International Student Fee Policy
- International Student Monitoring Course Progress and Attendance Policy
- International Student Transfer Request Policy
- International Student Welfare and Accommodation Policy
- International Students Refund Policy
- Critical Incident Management Plan

Student procedures for reporting welfare concerns

- Speak directly to one of these staff members:
Head of House, Homestay Coordinator, Child Safety Advocate, College Chaplain, Student Counsellor, or any other trusted staff member.
- Access the Canterbury Care Platform, where students can report concerns safely
- Child Safe Advocate posters are displayed prominently across the campus.

Living and Studying in Australia

You are encouraged to visit www.studyinaustralia.gov.au which is the official Australian Government website for advice on studying and living in Australia.

This website provides impartial information on:

Course Living Costs Employment

Education Institutions Study Costs Help Centre's in your own country

Application Process Visa Costs Money matters